



CL/SUPERSESSION

Features and Benefits of NFC's New Logon Screens

- ✓ **Mainframe Single Sign On**
 - *No longer need to reenter ID and password*
 - *Menu selection access to applications*

- ✓ **State of the Art Technology**
 - *Improved product servicing*

- ✓ **Provides More Stable Processing System**
 - *Menu restricted to user access applications*

- ✓ **Enhances System Availability**
 - *No longer waiting for system to 'recycle'*

- ✓ **Upgrades Computer Resources**
 - *One product replaces eight software packages*

CL/Supersession Frequently Asked Questions

What is CL/Supersession?

CL/Supersession is the mainframe software product that will replace the current NCI/Multsess products that produce the National Finance Center (NFC) banner and menu screens.

What is the scope of the project?

NFC's CL/Supersession project involves the migration from the NCI/Multsess products to CL/Supersession for **all** of NFC's mainframe application users, affecting approximately 30,000 people.

What is NFC's plan to implement the software?

NFC will have the CL/Supersession product available to users for testing after January 26, 2002, as an application in NCI. This means that mainframe users will still get the current NFC banner screen but will access the CL/Supersession screens by typing an application name in the appropriate field on the banner.

On Saturday, February 23, 2002, external users will be asked to participate in a special test day. On this day, the NCI/Multsess products will be replaced with CL/Supersession as the default on all users' workstations. This will be for testing purposes only. By the end of the day, NCI will be reinstalled as the default, with CL/Supersession available via the application name. On Saturday, March 9, 2002, we will repeat this process, installing CL/Supersession as the default, reverting back to the NCI/Multsess screens at the end of the day.

On March 23, 2002, NFC will permanently make CL/Supersession the default banner screen. The old NCI/Multsess products will no longer be available. Consequently, at that time, all users of NFC mainframes must use CL/Supersession to access their applications. **To verify that all applications are available through CL/Supersession and to become familiar with the new procedures, it is extremely important for all mainframe users to have used CL/Supersession prior to implementation.**

What benefits will be achieved?

By replacing NCI/Multsess with CL/Supersession, several benefits are realized:

- (1) As is currently required under NCI, the user will no longer have to log on every time a different application is accessed.
- (2) Currently at NFC, the existing software requires several times as much computer resources as does CL/Supersession. With CL/Supersession, a large amount of these resources is freed to allow for overall improvement in our ability to process systems.
- (3) The new product is more reliable than the older NCI/Multsess products. This translates into more availability for our customers due to a reduction in downtime with respect to accessing NFC's mainframe applications.

CL/Supersession Frequently Asked Questions

What is the impact to the customers?

As with all software replacement, there are differences between products that must be addressed. This project affects **all** users of NFC's mainframe applications. The new product is user friendly, but in some ways, is different in appearance. Instead of a "sub-menu" approach as with NCI, CL/Supersession takes a more direct approach to displaying applications to the user. This results in fewer keystrokes to access the applications but does require working in a somewhat different manner for users who utilize the menu screens. The overall impact to the end user is positive, with the benefits of more availability, fewer keystrokes, and the simplicity of use associated with CL/Supersession.

What documentation exists to assist customers?

NFC's Directives and Analysis Branch will author procedural documentation associated with the use of CL/Supersession. The documentation should be available via NFC's home page prior to implementation in March 2002. In the interim, an abbreviated user's desk guide has been developed to introduce users to accessing applications via the CL/Supersession menu.

What information do we need from our customers?

To ensure a smooth transition, NFC needs to know if (1) users are utilizing agency-specific scripts and (2) if NCI is being used to access other computer centers.

Several agencies have created and implemented scripts that perform various tasks, such as logging on to certain applications. With the new product, it is likely that agency scripts will have to be modified. Although NFC will make every effort to identify users with scripts, there may be instances when NFC is unable to make this identification. Therefore, it is important that any user who utilizes this approach contact NFC to coordinate the testing of the modified code. Additionally, if NFC's NCI banner is used to access other computer centers or to do anything other than access NFC applications, these processes must also be tested.

As soon as possible, agencies should notify their appropriate NFC Customer Service Representative at (504) 255-5230 to schedule testing of scripts and other processes. If your agency requires employees to work through an agency help desk or central contact, please follow your appropriate Department or agency procedures.

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How can customer agencies make this project a success?

Communication is the most important component of this project. With this project impacting **all** NFC mainframe users, everyone affected must ensure successful use of CL/Supersession prior to its final implementation on March 23, 2002. With approximately a two month test period, there should be ample time for all users to use the new product, report any problems encountered, and become familiar with its use. It is critically important that all appropriate applications are available to every NFC mainframe user and that they work correctly. Failure to disseminate the information and/or procedures, will have users facing a different selection menu on March 25, 2002, resulting in some degree of disruption of work. The education to our users must be completed as quickly as possible so they can gain access to CL/Supersession to become familiar with its usage, report problems, and test agency scripts.

Along with education, it is very important that customers participate in the scheduled maintenance weekend tests of CL/Supersession as well as utilize the product beginning in late January through the final implementation in March. As with all software replacements, some modifications can be expected to the software and security to resolve minor problems that may arise. As this software will be available to the users as an application via NCI, it is strongly recommended that all users take the opportunity to use the product in their production environment. This will help identify potential problems and develop product familiarity. With a widespread participation from the user community, we will be able to enjoy a smoother transition during implementation.